

## EmPower New York

### Guidelines for Special Assistance to Households Affected by Hurricane Sandy

EmPower New York provides free energy efficiency services to income-eligible households. The following guidelines are specific to households affected by Hurricane Sandy.

Income-eligible households who were not affected by these storms, but in need of services, may contact the EmPower Program Implementer, Honeywell, at **800-263-0960**.

#### EmPower Eligibility for Special Assistance:

1. Households must have incomes at or below 60% of State Median Income (i.e., HEAP eligibility; see below)
2. Home Performance Services, such as insulation, heating upgrades and air sealing may be provided to natural gas customers of Central Hudson, Con Edison, National Grid, NYSEG, and Orange and Rockland, and to low income households who heat with oil or propane.
3. Electric reduction services may be provided to electric customers of Central Hudson, Con Edison, NYSEG, and Orange and Rockland
4. Only homes that are viable for continued habitation may be served with EmPower funds.
5. Both Rental and Owner properties may be served. Landlord investment is required for some measures; however, repair of storm damage to the property funded by the landlord may be considered “in-kind” contributions in lieu of landlord investment in the EmPower workscope.
6. Households previously served through EmPower will be eligible for additional services regardless of previous worksopes.
7. Households who are provided with measures through EmPower may not access other NYSERDA rebates for the same measures.
8. Repair costs covered by insurance, Federal Emergency Management Agency (FEMA), utility, or other programs are not eligible for EmPower New York. Audits to verify insurance, FEMA, or other assistance may be conducted.

#### New York State Energy Research and Development Authority

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##### West Valley Site

**Management Program**  
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Services:

1. All measures funded by EmPower will be provided through EmPower New York approved contractors only.
2. Households affected by Hurricane Sandy will be given priority for service.
3. Emergency measures may be provided, with prior approval, as follows:
  - A. Projects completed in coordination with the Weatherization Assistance Program (WAP): EmPower will pay half the cost of all measures approved by WAP, including emergency measures, up to a total EmPower share of \$8,000.
  - B. Non-coordinated projects: EmPower will supplement FEMA, insurance, and other funding sources for the following measures:
    - Refrigerator Replacements. EmPower New York will pay the full cost of emergency replacement of the **primary** refrigerator with an ENERGY STAR<sup>®</sup> model. Make and model information, as well as condition of units to be replaced, must be provided. Appliances will be provided by EmPower approved vendors.
    - Water Heater Replacements: EmPower will pay for replacement of water heaters damaged by the storms. High efficiency tanks will be installed whenever possible.
    - Heating System Replacements. EmPower will pay for replacement of heating systems with high efficiency systems as follows:
      - Natural Gas customers of Central Hudson, Con Edison, NYSEG, or Orange and Rockland may be served through EmPower
      - Customers who heat with old or propane may be served through EmPower
      - Customers of National Grid will be referred to the National Grid Recovery Assistance Program
      - 
      - Customers who are scheduled to receive a heating system or water heater through New York City's Rapid Repair program within two weeks of the EmPower initial inspection will not receive these measures through EmPower.
    - Replacement of insulation and related building materials damaged by the storm.
  - C. Program cost-effectiveness requirements will be waived for emergency measures.

4. Eligible households may receive any or all electric reduction and home performance measures currently available through EmPower, such as:

- High efficiency lighting
- Attic and wall insulation
- Air sealing insulation and air sealing
- Other energy efficiency measures

These measures will be installed according to EmPower program guidelines. In situations where moisture or mold problems persist in the affected dwelling, some measures may be delayed or denied.

Access to the Program:

1. Human Service Agencies are invited to refer households. In submitting a referral, the agency must provide the Program Implementer, Honeywell, with a completed EmPower Storm Relief 2012 application (attached), signed by the customer and the agency. Applications for special assistance must be received no later than **September 30, 2013**. Referrals, including a completed EmPower application, must be sent to Honeywell in one of the following ways:

- Mail to: **EmPower New York, P.O. Box 2489, Syracuse, New York 13220**
- FAX to **(315) 463-7393**
- Scan and email to: [ACSEmpower.applications@honeywell.com](mailto:ACSEmpower.applications@honeywell.com)

2. If the referring agency is not able to provide a complete application, the agency may email the above address, requesting that Honeywell contact the household directly. The request must include:

- Name
- Address
- Phone number
- Verification that the household is income eligible (see "Income Eligibility Guidelines," below).

**Income Eligibility Guidelines**

The current income guidelines for EmPower are set 60% of the State Median Income, and are consistent with Home Energy Assistance Program (HEAP) Guidelines for 2012 – 2013:

<b>Household Size</b>	<b>Monthly</b>	<b>Annual</b>
1	\$2,138	\$25,646
2	\$2,796	\$33,552
3	\$3,453	\$41,436
4	\$4,111	\$49,332
5	\$4,769	\$57,228
6	\$5,427	\$65,124
7	\$5,550	\$66,600
8	\$5,673	\$68,076
9	\$5,797	\$69,564
10	\$5,920	\$71,040
11	\$6,136	\$73,632
11+	+495	

- Affected households may also request an application by calling Honeywell at: 800-263-0960

**For further information, contact:**

Honeywell

EmPower New York Program Implementer

1-800-263-0960

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